



# Code of Conduct of PROGETTO AUSTRALIA





## 1. Professionalism:

- Always maintain a high level of professionalism in all interactions with clients, partners, and colleagues.
- Be punctual, reliable, and respectful in all communications and meetings.

## 2. Customer Focus:

- Prioritize the needs and preferences of our clients, ensuring personalized and exceptional travel experiences.
- Respond promptly to client inquiries and provide accurate, helpful information.

## 3. Integrity:

- Conduct business with honesty and transparency.
- Avoid conflicts of interest and disclose any potential issues promptly.

## 4. Teamwork:

- Collaborate effectively with colleagues, sharing knowledge and supporting each other.
- Foster a positive and inclusive work environment.

## 5. Sustainability:

- Promote and prioritize sustainable travel options in all client recommendations.
- Partner with eco-friendly suppliers and encourage sustainable practices among all stakeholders.
- Minimize waste and reduce the environmental impact of our operations.

## 6. Continuous Improvement:

- Stay informed about industry trends and best practices.



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- Seek opportunities for professional development and skill enhancement.

## 7. Community Engagement:

- Support local communities and economies through responsible tourism practices.
- Engage with local partners to promote cultural and environmental preservation.

By adhering to this code of conduct, we aim to uphold the highest standards of service and sustainability, ensuring that our travel experiences are both enjoyable and environmentally responsible.